

2007 - 2011 California Plan Performance
Right Care Initiative: Selected HEDIS Measures, Page 1 of 3

Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
Aetna Health of California, Inc.	Controlling High Blood Pressure <140/90	61.06	62.59	62.59	65.04	74.09	3.98
Aetna Health of California, Inc.	Cardiovascular LDL-C Control < 100	61.16	60.53	56.27	59.62	71.97	-1.54
Aetna Health of California, Inc.	Comprehensive Diabetes Care - Poor HbA1c Control >9	30.22	29.98	32.57	26.53	16.79	3.69
Aetna Health of California, Inc.	Diabetes LDL-C Control < 100	40.77	46.89	45.95	54.69	57.18	13.92
Aetna Health of California, Inc.	Persistence of Beta-Blocker Treatment after a Heart Attack	60.47	64.46	69.23	59.3	87.5	-1.17
Aetna Health of California, Inc.	Cardiovascular LDL-C Screening	90.63	90.79	87.71	89.9	93.68	-0.73
Aetna Health of California, Inc.	Diabetes HbA1c Testing	85.85	88.06	89.08	90.85	94.16	5.00
Aetna Health of California, Inc.	Diabetes LDL-C Screening	84.41	85.17	86.97	89.67	91	5.26
Aetna Health of California, Inc.	Diabetes Monitoring Diabetic Nephropathy	83.21	84.69	83.45	89.44	89.57	6.23
Aetna Health of California, Inc.	Diabetes Eye Exams	57.79	55.74	50	50.94	75.27	-6.85
Control Measures %age Point Change							20.05
Total %age Point Change							27.79
Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
Blue Cross of California dba Anthem Blue Cross	Controlling High Blood Pressure <140/90	60.04	71.16	71.16	NR	74.09	
Blue Cross of California dba Anthem Blue Cross	Cardiovascular LDL-C Control < 100	65.74	69	70.56	70.56	71.97	4.82
Blue Cross of California dba Anthem Blue Cross	Comprehensive Diabetes Care - Poor HbA1c Control >9	30.12	24.5	14.42	14.42	16.79	15.70
Blue Cross of California dba Anthem Blue Cross	Diabetes LDL-C Control < 100	42.17	53.86	47.81	45.07	57.18	2.90
Blue Cross of California dba Anthem Blue Cross	Persistence of Beta-Blocker Treatment after a Heart Attack	75.06	67.87	64.61	62.22	87.5	-12.84
Blue Cross of California dba Anthem Blue Cross	Cardiovascular LDL-C Screening	89.79	89.98	91.94	91.94	93.68	2.15
Blue Cross of California dba Anthem Blue Cross	Diabetes HbA1c Testing	85.54	89.62	87.41	87.41	94.16	1.87
Blue Cross of California dba Anthem Blue Cross	Diabetes LDL-C Screening	84.58	86.31	85.4	85.4	91	0.82
Blue Cross of California dba Anthem Blue Cross	Diabetes Monitoring Diabetic Nephropathy	77.59	86.09	83.94	84.12	89.57	6.53
Blue Cross of California dba Anthem Blue Cross	Diabetes Eye Exams	59.76	56.95	52.55	52.55	75.27	-7.21
Control Measures %age Point Change							23.42
Total %age Point Change							14.74
Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
Blue Shield of California	Controlling High Blood Pressure <140/90	58.60	63.55	64.73	64.79	74.09	6.19
Blue Shield of California	Cardiovascular LDL-C Control < 100	62.58	62.16	59.56	59.56	71.97	-3.02
Blue Shield of California	Comprehensive Diabetes Care - Poor HbA1c Control >9	24.70	28.44	24.09	24.09	16.79	0.61
Blue Shield of California	Diabetes LDL-C Control < 100	44.55	48.58	49.64	49.64	57.18	5.09
Blue Shield of California	Persistence of Beta-Blocker Treatment after a Heart Attack	70.60	74.48	73.84	73.54	87.5	2.94
Blue Shield of California	Cardiovascular LDL-C Screening	89.75	91.15	89.22	89.22	93.68	-0.53
Blue Shield of California	Diabetes HbA1c Testing	86.20	86.97	90.4	90.4	94.16	4.20
Blue Shield of California	Diabetes LDL-C Screening	83.29	85.07	85.69	85.69	91	2.40
Blue Shield of California	Diabetes Monitoring Diabetic Nephropathy	80.39	83.65	87.14	87.14	89.57	6.75
Blue Shield of California	Diabetes Eye Exams	59.32	62.32	64.49	64.49	75.27	5.17
Control Measures %age Point Change							8.87
Total %age Point Change							29.80
Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
CIGNA HealthCare of California, Inc.	Controlling High Blood Pressure <140/90	64.23	62.11	62.11	68.04	74.09	3.81
CIGNA HealthCare of California, Inc.	Cardiovascular LDL-C Control < 100	64.48	60.55	60.51	60.51	71.97	-3.97
CIGNA HealthCare of California, Inc.	Comprehensive Diabetes Care - Poor HbA1c Control >9	28.47	28.71	23.36	23.36	16.79	5.11
CIGNA HealthCare of California, Inc.	Diabetes LDL-C Control < 100	40.63	53.04	49.64	49.64	57.18	9.01
CIGNA HealthCare of California, Inc.	Persistence of Beta-Blocker Treatment after a Heart Attack	54.76	64.29	63.74	75	87.5	20.24
CIGNA HealthCare of California, Inc.	Cardiovascular LDL-C Screening	90.27	87.84	88.86	88.86	93.68	-1.41
CIGNA HealthCare of California, Inc.	Diabetes HbA1c Testing	88.08	88.56	91.48	91.48	94.16	3.40
CIGNA HealthCare of California, Inc.	Diabetes LDL-C Screening	84.91	88.08	88.32	88.32	91	3.41
CIGNA HealthCare of California, Inc.	Diabetes Monitoring Diabetic Nephropathy	79.32	87.35	87.83	87.83	89.57	8.51
CIGNA HealthCare of California, Inc.	Diabetes Eye Exams	57.18	57.42	55.23	56.2	75.27	-0.98
Control Measures %age Point Change							13.96
Total %age Point Change							47.13

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Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
Health Net of California, Inc.	Controlling High Blood Pressure <140/90	62.23	63.11	68.56	65.82	74.09	3.59
Health Net of California, Inc.	Cardiovascular LDL-C Control < 100	62.84	70.98	69.87	69.87	71.97	7.03
Health Net of California, Inc.	Comprehensive Diabetes Care - Poor HbA1c Control >9	22.01	23.6	21.58	21.58	16.79	0.43
Health Net of California, Inc.	Diabetes LDL-C Control < 100	48.56	49.3	54.5	54.5	57.18	5.94
Health Net of California, Inc.	Persistence of Beta-Blocker Treatment after a Heart Attack	73.11	72.56	75.39	72.26	87.5	-0.85
Health Net of California, Inc.	Cardiovascular LDL-C Screening	90.32	92.23	92.8	92.8	93.68	2.48
Health Net of California, Inc.	Diabetes HbA1c Testing	92.34	91.36	91.19	91.19	94.16	-1.15
Health Net of California, Inc.	Diabetes LDL-C Screening	86.84	87.38	86.51	86.51	91	-0.33
Health Net of California, Inc.	Diabetes Monitoring Diabetic Nephropathy	82.78	84.58	86.15	86.15	89.57	3.37
Health Net of California, Inc.	Diabetes Eye Exams	61.24	60.98	60.97	60.97	75.27	-0.27
		Control Measures %age Point Change					16.99
		Total %age Point Change					20.24
Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
Kaiser Foundation Health Plan Inc. - Southern CA	Controlling High Blood Pressure <140/90	73.97	79.08	84.23	83.7	74.09	9.73
Kaiser Foundation Health Plan Inc. - Southern CA	Cardiovascular LDL-C Control < 100	62.53	69.13	72.87	74.41	71.97	11.88
Kaiser Foundation Health Plan Inc. - Southern CA	Comprehensive Diabetes Care - Poor HbA1c Control >9	28.47	25.99	23.76	21.76	16.79	6.71
Kaiser Foundation Health Plan Inc. - Southern CA	Diabetes LDL-C Control < 100	50.85	54.58	62.57	66.75	57.18	15.90
Kaiser Foundation Health Plan Inc. - Southern CA	Persistence of Beta-Blocker Treatment after a Heart Attack	84.89	85.26	83.83	83.52	87.5	-1.37
Kaiser Foundation Health Plan Inc. - Southern CA	Cardiovascular LDL-C Screening	94.65	94.02	95.12	95.85	93.68	1.20
Kaiser Foundation Health Plan Inc. - Southern CA	Diabetes HbA1c Testing	86.13	89.71	92.57	93.53	94.16	7.40
Kaiser Foundation Health Plan Inc. - Southern CA	Diabetes LDL-C Screening	86.37	88.77	92.98	94.33	91	7.96
Kaiser Foundation Health Plan Inc. - Southern CA	Diabetes Monitoring Diabetic Nephropathy	92.94	92.47	97.66	95.88	89.57	2.94
Kaiser Foundation Health Plan Inc. - Southern CA	Diabetes Eye Exams	75.67	73.24	73.39	79.12	75.27	3.45
		Control Measures %age Point Change					44.22
		Total %age Point Change					65.80
Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
Kaiser Foundation Health Plan, Inc. - Northern CA	Controlling High Blood Pressure <140/90	73.31	80.37	80.37	83.7	74.09	10.39
Kaiser Foundation Health Plan, Inc. - Northern CA	Cardiovascular LDL-C Control < 100	66.04	72.84	74.97	74.17	71.97	8.13
Kaiser Foundation Health Plan, Inc. - Northern CA	Comprehensive Diabetes Care - Poor HbA1c Control >9	22.55	20.99	19.81	18.61	16.79	3.94
Kaiser Foundation Health Plan, Inc. - Northern CA	Diabetes LDL-C Control < 100	54.68	62.77	66.42	66.42	57.18	11.74
Kaiser Foundation Health Plan, Inc. - Northern CA	Persistence of Beta-Blocker Treatment after a Heart Attack	84.28	87.76	88.2	83.63	87.5	-0.65
Kaiser Foundation Health Plan, Inc. - Northern CA	Cardiovascular LDL-C Screening	91.53	93.23	93.68	94.85	93.68	3.32
Kaiser Foundation Health Plan, Inc. - Northern CA	Diabetes HbA1c Testing	90.43	91.42	92.26	93.61	94.16	3.18
Kaiser Foundation Health Plan, Inc. - Northern CA	Diabetes LDL-C Screening	89.36	89.23	92.08	92.08	91	2.72
Kaiser Foundation Health Plan, Inc. - Northern CA	Diabetes Monitoring Diabetic Nephropathy	91.28	93.07	90.75	91.79	89.57	0.51
Kaiser Foundation Health Plan, Inc. - Northern CA	Diabetes Eye Exams	66.37	69.53	71.32	71.32	75.27	4.95
		Control Measures %age Point Change					34.20
		Total %age Point Change					48.23
Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
UHC of California (dba) UnitedHealthcare of CA	Controlling High Blood Pressure <140/90	53.81	66.75	66.75	66.83	74.09	13.02
UHC of California (dba) UnitedHealthcare of CA	Cardiovascular LDL-C Control < 100	56.84	66.01	62.98	62.98	71.97	6.14
UHC of California (dba) UnitedHealthcare of CA	Comprehensive Diabetes Care - Poor HbA1c Control >9	32.94	25.87	25.04	25.04	16.79	7.90
UHC of California (dba) UnitedHealthcare of CA	Diabetes LDL-C Control < 100	40.42	46.88	50.94	50.94	57.18	10.52
UHC of California (dba) UnitedHealthcare of CA	Persistence of Beta-Blocker Treatment after a Heart Attack	69.39	72.8	72.99	75.3	87.5	5.91
UHC of California (dba) UnitedHealthcare of CA	Cardiovascular LDL-C Screening	87.94	90.64	89.97	89.97	93.68	2.03
UHC of California (dba) UnitedHealthcare of CA	Diabetes HbA1c Testing	85.75	89.15	88.51	88.51	94.16	2.76
UHC of California (dba) UnitedHealthcare of CA	Diabetes LDL-C Screening	82.01	84.06	84.73	84.73	91	2.72
UHC of California (dba) UnitedHealthcare of CA	Diabetes Monitoring Diabetic Nephropathy	81.54	85.91	84.91	84.91	89.57	3.37
UHC of California (dba) UnitedHealthcare of CA	Diabetes Eye Exams	55.61	58.8	55.4	55.4	75.27	-0.21
		Control Measures %age Point Change					37.58
		Total %age Point Change					54.16

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Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
Western Health Advantage	Controlling High Blood Pressure <140/90	60.83	63.99	64.48	68.61	74.09	7.78
Western Health Advantage	Cardiovascular LDL-C Control < 100	59.87	60.44	64.86	64.86	71.97	4.99
Western Health Advantage	Comprehensive Diabetes Care - Poor HbA1c Control >9	34.06	28.95	24.64	22.99	16.79	11.07
Western Health Advantage	Diabetes LDL-C Control < 100	41.36	47.93	47.81	50.73	57.18	9.37
Western Health Advantage	Persistence of Beta-Blocker Treatment after a Heart Attack	74.36	82.86	NA	75.68	87.5	1.32
Western Health Advantage	Cardiovascular LDL-C Screening	90.79	89.56	89.71	89.71	93.68	-1.08
Western Health Advantage	Diabetes HbA1c Testing	86.13	86.62	87.04	88.69	94.16	2.56
Western Health Advantage	Diabetes LDL-C Screening	81.75	83.45	84.85	87.41	91	5.66
Western Health Advantage	Diabetes Monitoring Diabetic Nephropathy	76.89	79.81	85.58	87.04	89.57	10.15
Western Health Advantage	Diabetes Eye Exams	46.72	51.34	53.47	55.29	75.27	8.57
		Control Measures %age Point Change					33.21
		Total %age Point Change					60.39

Health Plan	HEDIS Measure	2007	2009	2010	2011	2011 90th %ile	2007 - 2011 Variance
National - All Lines of Business (Excluding PPOs)	Controlling High Blood Pressure <140/90	59.39	63.37	64.09	63.43	74.09	4.04
National - All Lines of Business (Excluding PPOs)	Cardiovascular LDL-C Control < 100	57.06	59.72	59.16	59.89	71.97	2.83
National - All Lines of Business (Excluding PPOs)	Comprehensive Diabetes Care - Poor HbA1c Control >9	30.11	28.36	28.21	27.32	16.79	2.79
National - All Lines of Business (Excluding PPOs)	Diabetes LDL-C Control < 100	42.99	45.52	47.04	47.73	57.18	4.74
National - All Lines of Business (Excluding PPOs)	Persistence of Beta-Blocker Treatment after a Heart Attack	71.70	74.97	74.39	75.53	87.5	3.83
National - All Lines of Business (Excluding PPOs)	Cardiovascular LDL-C Screening	87.93	88.94	88.39	88.86	93.68	0.93
National - All Lines of Business (Excluding PPOs)	Diabetes HbA1c Testing	87.40	88.98	89.15	89.9	94.16	2.50
National - All Lines of Business (Excluding PPOs)	Diabetes LDL-C Screening	83.48	84.79	85.04	85.55	91	2.07
National - All Lines of Business (Excluding PPOs)	Diabetes Monitoring Diabetic Nephropathy	78.66	82.39	82.91	83.55	89.57	4.89
National - All Lines of Business (Excluding PPOs)	Diabetes Eye Exams	54.40	56.54	56.46	57.74	75.27	3.34
		Control Measures %age Point Change					14.40
		Total %age Point Change					31.96

Measure	Definition
Controlling High Blood Pressure < 140/90	This HEDIS measure is the percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose blood pressure (BP) was adequately controlled (<140/90).
Cardiovascular LDL-C Control < 100	This HEDIS measure is the percentage of members 18–75 years of age who were discharged alive for acute myocardial infarction (AMI), coronary artery bypass graft (CABG), percutaneous transluminal coronary angioplasty (PTCA) from January 1 – November 1 of the year prior to the measurement year, or who had a diagnosis of ischemic vascular disease (IVD) during the measurement year and the year prior to the measurement year, whose LDL–C level was controlled to < 100mg/dL during the same time period.
Diabetes Poor HbA1C Control > 9	This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) whose HbA1c control was poor. A lower rate indicates better performance.
Diabetes LDL-C Control < 100	This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received lipid level control (LDL–C<100 mg/dL) testing.
Persistence of Beta Blocker Treatment After a Heart Attack	This HEDIS measure is the percentage of members 18 years of age and older who were discharged from the hospital after surviving a heart attack and who received persistent beta–blocker treatment.
Cardiovascular LDL-C Screening	This HEDIS measure is the percentage of members 18–75 years of age who were discharged alive for acute myocardial infarction (AMI), coronary artery bypass graft (CABG), percutaneous transluminal coronary angioplasty (PTCA) from January 1 – November 1 of the year prior to the measurement year, or who had a diagnosis of ischemic vascular disease (IVD) during the measurement year and the year prior to the measurement year, who received an LDL–C screening during the measurement year.
Diabetes HbA1c Testing	This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had received Hemoglobin A1c (HbA1c) testing.
Diabetes LDL-C Screening	This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received lipid level (LDL–C) testing.
Diabetes Monitoring Diabetic Nephropathy	This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received medical attention for nephropathy (kidney disease).
Diabetes Eye Exams	This HEDIS measure is the percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had an eye exam performed.